

Second Supplemental Amendment  
U.S. Application No. 08/650,834  
Attorney's Docket No. 11949/2

a communication device for communicating with a customer at a remote facility;  
and

a processor programmed to:

receive from said customer a request to search, browse or access the database,

enable said customer to at least search, browse or access the database for information of interest,

communicate the information of interest to said customer,

direct said customer to one of said other computerized central communications facilities that has information relating to goods or services in competition with said first computerized central communications facility, and periodically update said database of information relating to goods or services.

*H1*  
*Cont'd*  
*I2*  
*Cont'd*

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Please add the following new claims:

--90. A first computerized central communications facility connected to a network of other computerized central communications facilities in which at least one other computerized central communications facility provides information relating to goods or services in competition with the first computerized central communications facility, the first computerized central communications facility comprising:

a database of information relating to goods or services;

*Sub J2*  
a communication device for communicating with a customer at a computerized remote facility; and

a processor programmed to:

receive from said customer a request for information relating to goods or services,

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enable said customer to at least search, browse or access the database for information relating to goods or services, and

communicate the information relating to goods or services to said customer;

wherein said customer at said computerized remote facility can communicate with said first computerized central communications facility and with said at least one other competing computerized central communications facility by using software downloaded from the first computerized central communications facility or from at least one other computerized central communications facility.--

*HJ  
Conf'd  
Ex-  
Conf'd*

**REMARKS**

Claim 89 has been amended to further define and more clearly recite one embodiment of Applicant's invention. Support for claim 90 is found throughout the instant specification, for example, at page 15, lines 17-24 and page 16, line 1, the specification discloses:

Certain software at the central facility can be downloaded to the remote location to provide proper control and support for the customer. Such downloaded software can be stored temporarily at the remote facility to be used only in the current session, or it can be retained for future sessions. It can provide for the simple updating of any needed communications or other remotely located software at the remote facility and ensure that each remote location will be complaint with future standards of communication and protocol based upon changing needs and industry standards.

Accordingly, Applicant respectfully submits that claim 90 finds adequate support in the instant application.

It is respectfully submitted that claims are in condition for allowance and a notice to this effect is earnestly solicited.